

May 21, 2003

Mamie L. Williams
P. O. Box 8104
Clinton, Louisiana 70722

Jenny Lambert, Compliance Examiner
Louisiana Department of Insurance
P. O. Box 94214
Baton Rouge, LA 70804-9214

RE: File [REDACTED]
Insured: Mamie L. Williams
Policy 9C83408
NAIC #60801

Mrs. Lambert:

I want to let you know how much I appreciate everything you did to help me resolve my claim with American Public Life Insurance Company. Please forgive me for taking so long to write you. I am sure you have helped solve many countless problems. The Louisiana Department of Insurance should consider themselves fortunate to have you on their staff. I sure am.

Thanks for being so helpful, courteous, and understanding with my problem and concerns. And thanks for getting the job done.

Sincerely yours,


Mamie L. Williams